From: ACMA Forms
To: director.office@awm.gov.au
Subject: Your complaint to the ACMA
Date: Wednesday, 13 August 2025 5:57:05 PM

ACMA online reference: ACMA-BM-5691NFIM38

Thank you for contacting the ACMA with your broadcasting complaint.

Next steps
We will review your complaint and email you if it is something we can help you with, or if we need more information.

If you do not hear from us
All complaints are important to the ACMA. They help us understand whether a broadcaster may not be following a code of practice or licence condition. We will log each complaint, but we will not respond to your complaint if:

- your complaint is not something we can help with – use the links below to re-direct your complaint.
- you have not made a complaint to the broadcaster or not provided a copy of the response you have received from the broadcaster (you do not have to do this for complaints about tobacco, election, referendum or political ads or disclosures of commercial agreements – check the information on these topics on the 'how to make a complaint to a broadcaster' page).
- you have not waited 60 days to receive a response from the broadcaster before you complained to us. You can re-submit your complaint when you do.

Visit the ACMA website for information on:
- complaints about issues we cannot deal with
- types of complaints about broadcasters that we are able to investigate
- rules broadcasters must follow and how to make a complaint to a broadcaster.

Content Investigations Section

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Australian Communications and Media Authority

W acma.gov.au

The ACMA acknowledges First Nations peoples as the Traditional Owners and Custodians of Australia. We respect and celebrate First Nations peoples as the original storytellers and content creators of the lands on which we work and honour the enduring strength and commitment of Aboriginal and Torres Strait Islander peoples to the land, waters and their communities. We pay our respects to Elders past, present, and emerging.